\*\*Date\*\*

\*\*Name\*\*

\*\*Address\*\*

Dear \*\*Name\*\*

**HWC Pressure Upgrade for Ministry of Health projects.**

Dear Householder / Property Owner

It is common practice as part of Enable New Zealand bathroom upgrades for the plumber to install a tempering valve on the existing hot water cylinder (HWC). This is a safety device required by Local Authorities to prevent excessively hot water from reaching the outlets and posing a burn risk to household occupants.

With low pressure hot water systems found in most Enable New Zealand client’s homes, the installation of the tempering valve may reduce further the pressure of the hot water at the outlets. In some cases the reduced pressure results in unsatisfactory outlet flow, especially in the shower.

To increase the hot water pressure, two or three pressure valves are required and an alteration to the existing pipe work on the HWC. The work required can differ depending on the existing installation, but the cost of an upgrade typically falls between $630 - $860 including GST.

Currently the cost of such upgrade works is the care of the Householder / Property Owner, not Enable New Zealand or the Ministry of Health, as per the Property Owner Responsibility form that was signed.

Yours sincerely

\*\*Contractor details\*\*